

Case Study Energy

Understanding the importance for employees to be able to congratulate and recognise each other was the first step this company took in working with BI WORLDWIDE. As a large electricity and utility company, they desired an integrated system that supported a high performance culture, their customer focus, and which inspired excellence among their 18,000 employees.

Challenge

Create a process for employees to recognise each other that was widely usable.

Solution

Using BI WORLDWIDE's signature reward system, AwardperQs®, the platform was customised to the electric utility company. From there, employees and managers can recognise each other when they go above and beyond or make an important contribution.

Results

Now running three years strong, nearly 73% of employees were recognised in the last year alone. And compared to the first year, recognitions have already increased 25% to 38,209. It's a system that's leaving this group of employees charged.

